



Guide to your smoother sailing vacation

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CHECK IN PROCEDURE

BEFORE ARRIVAL:

- No later than 5 days prior to your arrival be sure to return the completed crew list table along with your mobile phone number.
- Do not forget the following documents:
 - passports
 - charter contract (voucher)
 - skipper's license
 - VHF license – at least 1 person from your crew must hold a VHF license
- **If you are coming by car**
There is a ramp at the entrance of the marina – just take the ticket.
You are paying for the parking at the marina reception upon leaving. Price for the parking is set up by marina and you can check it at: <http://www.marinakornati.com/cjenik>
- **“Jam Yacht Supply”**
If you want to order some food and beverages when you embark on the boat, feel free to contact our partner who provides this kind of service. More info: <http://www.jamyachtsupply.com/?af=euronatic>
- **PRIORITY PACKAGE**
Check in until 13 h, 100 €, limited offer, max 5 boats per Saturday.
In case of impossibility of service, Euronatic d.o.o. (EN) reserves the right to unilaterally refund the money paid in respect of agreed services “PRIORITY PACKAGE”, and

in this case the customer is not entitled to claim any further pecuniary or non-pecuniary damage on the ground of impossibility of fulfillment agreed services. The Client who confirmed the booking and made the advance payment establishes a legal relation with EN, and confirms the compliance with this clause.

- **Tickets for National park Kornati**
You can buy them in our office. If you buy them in our office price is 50% cheaper than in National park (official price list of National park you can find on: <http://www.np-kornati.hr/en/>)

CHECK IN AT THE RECEPTION:

- Upon your arrival at the base you must register at the Euronatic office. Registration includes the settling of all fees due and completion of documentation to ensure a quick check-in.
- Please, respect the contracted check in hour – we will do our best to have the boat ready for you a.s.a.p., but we need time to prepare it and clean it.
- Due to a small reception office, we kindly ask you to have only one person at the reception desk (the best is skipper).
- Payment can be done in HRK or EUR, cash or credit card. There is ATM at the entrance of marina.





Made beds with bed linen for one week charter,
Towel set (2 X size 50 X 100, 1 X size 70 X 140)
/per person, Outboard engine + fuel (5 l) , wifi
(includes 50 GB, unlimited number of devices)
Price for 30-42 feet: 220 €
Price for 43-54 feet: 250 €

CHECK IN ON THE BOAT

- Check-in of the boat is performed by Euronautic skipper + 1 crew member (skipper). They check the boat and ensure that all equipment is in place and functioning properly. You will also receive instructions about important fuses and operation of the specific boat model, and will be given instructions about the use of toilette, gas and outboard engine. If you have some unclear issues, please ask additional questions! Once you sign the check-in list, note down any damage so you don't have to explain it at check-out.
- Our official check-in procedure starts from 17:00 h, as all our boats have to be cleaned and prepared for our clients.
- Please be aware that you will might have to wait some time for our skipper to come on your boat and start the official check-in with you. While you wait, please check the inventory list, water tanks (we leave the water tanks empty so you can fill them with fresh water) and prepare potential questions for our skipper so you can have more detailed and complete check-in.
- In case you want earlier check in, see more details in our PRIORITY PACKAGE

TOURIST TAX

- Tourist tax must be paid at the base, prior to embarkation for the entire accommodation period. Adults pay 1 € (7 kuna) per person, per day, children 12-18 years pay 0,50 € (3,50 kuna) and children under 12 years don't pay tourist tax.

SECURITY DEPOSIT

- A security deposit has to be paid prior to embarkation, in cash, or by credit card slip with imprint of the client's card (VISA, DINERS, MASTERCARD, MAESTRO, AMERICAN EXPRESS). Non-refundable deposit can be bought on spot, price is 10% from the deposit for the first week, and every next week half of the amount for the first week – paid in cash only. With deposit

insurance, refundable part will be obligated - 500 € (in cash or by credit card).

BASE COST

- Base cost must be paid at the base, prior to embarkation and we have two options for it:

BASIC BASE COSTS: Check in, check out, Final cleaning, Diver at the check out, Gas, Made beds with bed linen for one week charter , WIFI (includes 1 GB, unlimited number of connected devices)

Price for 30-42 feet: 130 €

Price for 43-54 feet: 160 €

PREMIUM BASE COSTS: Check in, check out, Final cleaning, Diver at the check out, Gas,

THE BOAT

- Our boats are equipped according to Croatian law and regulations. Boat equipment can be seen on our web site for each boat
- Safety on board is our priority and all our boats have life jackets (for maximum number of persons per boat), safety harnesses (3 or 6 per boat, depending on boat size and classification), fire extinguishers, first aid and tool box, etc. (Check the inventory list of your boat to see all) Please do not hesitate to ask if you have additional questions at the check-in.
- Kitchen is equipped with stove, oven, fridge, sink, basic cooking utensils and cutlery. Coffee machine, kitchen cloth, dish sponges and detergent, toilet paper are not provided on board. Our boats are equipped with kitchen utensils for the number of people which the boat can take for its maximum capacity.
- Bed linen per person (sheets, blankets, pillows) is provided on every boat. Please check price details for extra bed linen in our price list. Towels can be provided as an extra (set per person; 1 big + 2 small towels). Check our price list for more details.
- Electricity in Croatia is 220V, 50Hz. (standard european 2 point plugs). You can use standard 220V while you are in marinas or ports which have 220V on piers. On the boat you have 12V (same like in car).
- Wi-Fi Internet – we provide it:
 - in Basic base cost (includes 1 GB, unlimited number of connected devices)
 - in Premium base cost (includes 50 GB, unlimited number of connected devices)
 - or as an extra for 30 € (includes 50 GB, unlimited number of connected devices)

USEFUL HINTS

- Trolley is available – in order to get it, you must leave some personal document to our girls at the reception – we will give it back to you after you return the trolley
- Also, due to a very slow water pressure in the marina during the summer – sometimes it is impossible to fill up the water tanks – so check, if they are empty – please, do not forget to fill them up yourselves.
- After the check in on the chartered boat, you will be handed the boat papers enabling you to leave the harbor with the vessel.
- If you need some training, we offer you a short skipper training, price is 80 € - it takes 3 hours and you get a chance to practice berthing, sail usage, anchoring and other basic skills.

Join us and pick up some general information about:

- Weather and different weather conditions
- General Sailing routes recommendations
- Checking in/out from marina
- Anchoring
- According to your questions

http://euronautic.eu/hire_a_vessel/important_information/

We look forward to meet you!
Euronautic team



CHECK OUT PROCEDURE

REGULAR CHECK OUT

- The client is obliged to remove all luggage and disembark from the boat by 9.00 AM of the last day of the charter.
- We recommend return in the marina on Friday afternoon – check out is possible on Friday for no extra costs – time of the underwater inspection on Friday is at 18:00, pre and after season at 17:00.
- We also recommend you come earlier to fill in the gas – due to a heavy crowd on the gas station after 16:00
- You are obligated to show us the gas invoice in order to prove the tank is full.
- Skipper should call in at the reception desk, after returning to marina, announcing at what approximate time he wishes to have the check out.

IRREGULAR CHECK OUT TIME


- If an early check out is wanted – it has to be announced 1 day sooner – in order to get the diver on time – price for the check out at unconstructed time is 50 €.

FEES IN EVENT OF LATENESS

- In the event of lateness, the client vouches to pay a fine in the amount of 2 % of the charter price for each hour exceeded. This fine is also charged if the boat is in the harbor, but not empty with luggage and people.
- For lateness over 12 hours, the client pays a daily charter price for every started calendar day.
- All costs arising from the excess of the agreed check-out time are covered by the client, including the inspection of the underwater part of the hull.

CHECK OUT WITH EN SKIPPER

- The boat's inventory must correspond with the signed check-in list and be in the same place as during check-in. All eventual losses are paid by the client.
- When you return the boat you will make official check-out with our skipper. The boat is then checked by our skipper and your skipper. If there are no damages and all the boat's inventory is intact, the deposit amount (paid at your check-in) will be returned to you. If there are any damages on the boat or any of its inventory is missing, it will be deducted from your security deposit. This does not refer to our deposit insurance (alternative deposit) users (see our deposit insurance conditions).



After you finish check-out on the boat, please proceed to our reception where you will finish the entire check-out procedure.

- In case the boat is not returned with a full fuel tank, the missing fuel, as well as the service of filling the tank (50 € + VAT), will be charged to the client.
- The client is obliged to take garbage and waste off the boat and leave it at the designated place in the marina (next to the marina reception – at the entrance). Also, the client is obliged to leave the kitchen utensil clean.
- If you came by car – first go with the ticket at the marina reception to pay for the parking, then move your car (otherwise you can get stuck at the marina's ramp)
- The client is obliged to IMMEDIATELY notify Euronautic in case of any defect of the boat or its equipment. Euronautic is obliged to repair the defect within 24 hours from receiving the notification. The client doesn't have the right to repair the boat or any part of its equipment without Euronautic's previous approval.

Our service number is:
+385 (0)98 1620 644

Thank you for sailing with us!
Euronautic team

